

Scott Gould <sgould06@gmail.com>

RE: SageTV Support Request

23 messages

SageTV Support <support@sagetv.com>

Sun, May 6, 2007 at 10:06 PM

To: Scott Gould <sgould06@gmail.com>

Scott,

Use the configuration utility to set the video playback settings in Sage. Go to Setup > Run Configuration Wizard > Configure Video Playback. Start with basic and test things out. Does each setting exhibit the same problem?

Thanks,

George Oms
SageTV, LLC
support@sagetv.com
<http://www.sagetv.com/>

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

Sent: Thursday, May 03, 2007 8:11 AM

To: support@sagetv.com

Subject: SageTV Support Request

>SUPPORT REQUEST

+++++

NAME: Scott Gould

EMAIL: sgould06@gmail.com

SOFTWARE: SageTV

VERSION: Version 6.1

TYPE OF USER: Licensed User

OS: WinXP Pro

OS(OTHER?):

CAPTURE DEVICE: Other Capture/Tuner Card CAPTURE DEVICE (OTHER?):

R5000-VIP211

PROCESSOR:

MEMORY:

GRAPHICS CARD:

DVD MPEG2 ENCODER: CoreAVC

ADDITIONAL HARDWARE:

SERVICE PROVIDER: Dish

BROADCAST CITY (LOCATION): NY

COUNTRY: USA

SERVICE: SageTV Service

SERVICE TYPE: Satellite

>+++++ REQUEST ++++++

REQUEST DESCRIPTION: MPEG4 recorded files are not able to be played via Sage6.1

Test scenario. Test system has CoreAVC with Halli installed, along with NVidia DVD Decoder for MPEG2.

Recorded file using R5000 app directly, and added to Sage6.1 test system via Media Import. File identified by SAGETV as

MPEG2-TS[H.264 16:9 [1080P@29.97fps](#), AC3/385Kbps@48kHz 5.1]

Media Player Classic plays file AOK, and Media Player Classic file properties show

Video: MPEG4 Video (H264) 1440x1088 [Video]

Audio: Dolby AC3 48000Hz 6ch 384Kbps [Audio]

Subtitle: DVD Subpicture [Subtitle]

This is a test recording with a .ts file extension.

When attempting to playback via SageTV, here s the error message

There was a Playback Error in playback.

Details:

sage.PlaybackException:Error(-4,0x800402170: There was a problem rendering the video portion of the content for playback.

Additional note, in Media Library, thumbnail is not generated for test this file.

Scott Gould <sgould06@gmail.com>
To: SageTV Support <support@sagetv.com>

Sun, May 6, 2007 at 11:35 PM

No George, only MPEG4 recordings from R5000 exhibit the problem. Dropped in MPEG2 stuff from various sources on test system, and all played AOK. Files that played OK included, MPEG2 stuff from various sources, OTA HD, R5000 HD &SD , and regular MPEG2 SD material from Cable.

[Quoted text hidden]

SageTV Support <support@sagetv.com>
To: Scott Gould <sgould06@gmail.com>

Mon, May 7, 2007 at 8:47 PM

Scott,

To enable logging close SageTV and the service if running, then open up your Sage.properties (with notepad) file in your Frey Technologies or SageTV folder. Add this line to the properties file: "debug_logging=TRUE" Without the quotes and the word TRUE must be capitalized. Then run SageTV and

recreate the problem. After you recreate it, you can then close SageTV. Now look for this file in your Frey Technologies or SageTV folder: "sagetv_0.txt" Send me that file. Do not paste the text, but rather paste the whole log file. I want it as an attachment. The quicker you can reproduce the problem the smaller the log file will be. You can also zip up the log file to shrink the size down considerably.

Sage creates a new log file each time you run it. It will also name the newest log file "sagetv_0.txt" and the previous log file will be named "sagetv_1.txt" and so on. Keep this in mind as you send us the log files. Also, Sage will create a new log file after one reaches 10 megs. So the "sagetv_0.txt" log file is always the newest. Zipping up the log files will shrink the files considerably if they get too big.

Also send me a copy of your system information. Go to Setup > Help > System Information screen and hit the Info button (defaults to CTRL-I on your keyboard). A txt file named "SystemInfo.txt" will be created in your SageTV folder. Send me that file.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>
To: SageTV Support <support@sagetv.com>

Tue, May 8, 2007 at 8:49 AM

Morning George,

here ya go. The test file I tried to play is called MLBBaseball-MinnesotaTwinsatTam paBayDevilRays-6093697-0.mpg a fresh recording from an MPEG4 broadcast from an R5000 from Dish Network

Thanks,

Scott

[Quoted text hidden]

2 attachments

 **sagetv_0.txt**
66K

 **SystemInfo.txt**
3K

SageTV Support <support@sagetv.com>
To: Scott Gould <sgould06@gmail.com>

Wed, May 9, 2007 at 7:47 PM

Scott,

Try this. Try setting this property in your Sage.properties file:

videoframe/h264_video_decoder_filter=CoreAVC Video Decoder

Let me know if that works for you.

Just make sure to close Sage and the service prior to making the above change.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]
Sent: Tuesday, May 08, 2007 5:50 AM
To: SageTV Support
Subject: Re: SageTV Support Request

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>
To: SageTV Support <support@sagetv.com>

Thu, May 10, 2007 at 9:23 AM

Hi George.

Still no deal. I tried playing a variety of files. None of teh h.264 files from the R5000 played. I included a debug file for you. I also played some MPEG2 files AOK, so you would see thos show up in the log also.

BTW, every one of the H264 files players OK if played via Media Player Classic or dropped into graphedit. I attached the graph details

Thanks,

Scott

[Quoted text hidden]

2 attachments

 **sagetv_0.txt**
153K

 **H264graph.xgr**
3K

SageTV Support <support@sagetv.com>
To: Scott Gould <sgould06@gmail.com>

Fri, May 11, 2007 at 6:16 PM

Scott,

For some reason it doesn't like that decoder filter. Try the Cyberlink H.264 decoders. (you will need to remove that property setting first).

You can get it here.

http://www.cyberlink.com/cinema/ati/h264_decoder/enu/index.jsp

Make sure to restart Sage after the install.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

[Quoted text hidden]

support@sagetv.com <mailto:support@sagetv.com>

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>
To: SageTV Support <support@sagetv.com>

Mon, May 14, 2007 at 9:32 AM

Morning George,

No improvement inside of Sage. Outside of Sage, h.264 would not even playback using this decoder. Tries WMP, MPC, and graphedit. None could show video using this graph. In Graph Edit and MPC, pins graph could not even be built. Reinstalled CoreAVC and at least windows will play the files. But of course, no luck with Sage yet.

Next step?

Thanks,

Scott

[Quoted text hidden]

SageTV Support <support@sagetv.com>
To: Scott Gould <sgould06@gmail.com>

Tue, May 15, 2007 at 7:52 PM

Scott,

Can you get me logs of this with the Cyberlink decoder.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>
To: SageTV Support <support@sagetv.com>

Wed, May 16, 2007 at 9:22 AM

Morning George,

Still had debugging turned on, so it was automatically created during my testing. Slipped my mind. Could have included it in my last email.

Have a nice day,
Scott

[Quoted text hidden]

 **sagetv_0.txt**
105K

SageTV Support <support@sagetv.com>**Thu, May 17, 2007 at 6:25 PM**

To: Scott Gould <sgould06@gmail.com>

Scott,

Can you send me the Sage.properties file from that session as well?

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

[Quoted text hidden]

[Quoted text hidden]

<mailto: support@sagetv.com <mailto:support@sagetv.com> >
<http://www.sagetv.com/>

-----Original Message-----

From: Scott Gould [mailto:

sgould06@gmail.com <mailto:sgould06@gmail.com><mailto:sgould06@gmail.com>]

Sent: Thursday, May 03, 2007 8:11 AM

To: support@sagetv.com

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>**Fri, May 18, 2007 at 8:27 AM**

To: SageTV Support <support@sagetv.com>

Morning George

Here ya go

[Quoted text hidden]

 **Sage.properties**
16K

SageTV Support <support@sagetv.com>**Fri, May 18, 2007 at 10:56 PM**

To: Scott Gould <sgould06@gmail.com>

Scott,

Can you try 6.1.9. One of those bugs were fixed in that version. Try it with the cyberlink decoder again. <http://www.sagetv.com/download.html>

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

[Quoted text hidden]

<mailto: support@sagetv.com <mailto:support@sagetv.com> > >

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>**Sun, May 20, 2007 at 2:13 PM**

To: SageTV Support <support@sagetv.com>

Hi George,

here ya go. I tried and failed to play one H264 file. I tried and was able to play one MPEG2 file. All of which should show up in the log.

Scott

[Quoted text hidden]

 **sagetv_0.txt**
88K

SageTV Support <support@sagetv.com>

Tue, May 22, 2007 at 9:29 PM

To: Scott Gould <sgould06@gmail.com>

Scott,

Try setting this property in your Sage.properties file:

videoframe/h264_video_decoder_filter=CyberLink H.264/AVC Decoder(ATI)

...it wasn't detecting the ATI filter specifically. Make sure that SageTV and the service is closed first before making the change.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

[Quoted text hidden]

<mailto:support@sagetv.com> <mailto:support@sagetv.com> >

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>

Wed, May 23, 2007 at 8:02 AM

To: SageTV Support <support@sagetv.com>

Morning George,

Same result.

Log file attached

Note this error PAFF interlacing is not implemented

I recall some mention in the forums of this being used and issues with it and some H/264 decoders. I think I mentioned it, but in case I did not, the 1.3 version of CoreAVC plays these files fine in windows. Cyberlink H.264 does not

Thanks,

Scott

[Quoted text hidden]

 **sagetv_0.txt**
92K

SageTV Support <support@sagetv.com>**Thu, May 24, 2007 at 8:49 PM**

To: Scott Gould <sgould06@gmail.com>

Scott,

Do you know of any legal way we can get the CoreAVC filters since they're not available for purchase from their site anymore.

And can you confirm that Cyberlink's decoder cannot playback the Dish recordings properly? (due to PAFF interlacing)

Also, can you send a screenshot of what GraphEdit looks like when playing back an H.264 file with CoreAVC?

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

Sent: Wednesday, May 23, 2007 5:03 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

Same result.

Log file attached

Note this error PAFF interlacing is not implemented

I recall some mention in the forums of this being used and issues with it and some H/264 decoders. I think I mentioned it, but in case I did not, the 1.3 version of CoreAVC plays these files fine in windows. Cyberlink H.264 does not

Thanks,

Scott

On 5/22/07, SageTV Support <support@sagetv.com> <mailto:support@sagetv.com>> wrote:

Scott,

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>**Fri, May 25, 2007 at 9:42 AM**

To: SageTV Support <support@sagetv.com>

Morning George,

I don't know of anyway to get you the CoreAVC H.264 decoder. The latest build, 1.3, which plays the most recent Dish files fine is locked on a per machine basis. I am looking to get more copies myself.

I can confirm that the cyberlink decoder CANNOT play the dish files. I have attached numerous files to attest to that.

Here is what I am sending:

Image of trying to play R5000 H.264 recording via WMP, shows no video decoder avail
Image of MPC error when trying to play H.264 recording using Cyberlink h.264 decoder
Log File of MPC error when trying to play H.264 recording using Cyberlink h.264 decoder
Image of Graphedit Graph that successfully renders H.264 recording from R5000 using CoreAVC 1.3

Hope this info helps.

Scott

On 5/24/07, **SageTV Support** <support@sagetv.com> wrote:

Scott,

Do you know of any legal way we can get the CoreAVC filters since they're not available for purchase from their site anymore.

And can you confirm that Cyberlink's decoder cannot playback the Dish recordings properly? (due to PAFF interlacing)

Also, can you send a screenshot of what GraphEdit looks like when playing back an H.264 file with CoreAVC?

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]
Sent: Wednesday, May 23, 2007 5:03 AM
To: SageTV Support
Subject: Re: SageTV Support Request

Morning George,

Same result.

Log file attached

Note this error PAFF interlacing is not implemented

I recall some mention in the forums of this being used and issues with it and some H/264 decoders. I think I mentioned it, but in case I did not, the 1.3 version of CoreAVC plays these files fine in windows. Cyberlink H.264 does not

Thanks,

Scott

On 5/22/07, SageTV Support <support@sagetv.com> <<mailto:support@sagetv.com>> wrote:

Scott,

Try setting this property in your Sage.properties file:

videoframe/h264_video_decoder_filter=CyberLink H.264/AVC
Decoder(ATI)

...it wasn't detecting the ATI filter specifically. Make sure that
SageTV
and the service is closed first before making the change.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

Sent: Sunday, May 20, 2007 11:14 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Hi George,

here ya go. I tried and failed to play one H264 file. I tried and
was able
to play one MPEG2 file. All of which should show up in the log.

Scott

On 5/18/07, SageTV Support <support@sagetv.com> wrote:

Scott,

Can you try 6.1.9. One of those bugs were fixed in that
version. Try
it with

the cyberlink decoder again.

<http://www.sagetv.com/download.html>

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]
<mailto:sgould06@gmail.com>]

Sent: Friday, May 18, 2007 5:28 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George

Here ya go

On 5/17/07, SageTV Support <support@sagetv.com> wrote:

Scott,

Can you send me the Sage.properties file from that
session
as well?

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

Sent: Wednesday, May 16, 2007 6:23 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

Still had debugging turned on, so it was automatically created during my testing. Slipped my mind. Could hvae included it in my last email.

Have a nice day,
Scott

wrote: On 5/15/07, SageTV Support <support@sagetv.com>

Scott,

Cyberlink Can you get me logs of this with the decoder.

George

-----Original Message-----

From: Scott Gould [mailto:

sgould06@gmail.com]

Sent: Monday, May 14, 2007 6:32 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

Sage, No inprovment inside of Sage. Outside of h.264 would not even playback using this decoder. Tries WMP, MPC, and graphedit. None could and MPC, pins show video using this graph. In Graph Edit graph

could not
even be built. Reinstalled CoreAVC and at
least
windows
will play
the
files. But of course, no luck with Sage
yet.

Next step?

Thanks,

Scott

On 5/11/07, SageTV Support

<support@sagetv.com>

wrote:

Scott,

For some reason it doesn't like that

decoder
filter.
Try the

Cyberlink H.264
decoders. (you will need to remove

that
property
setting
first).

You can get it here.

http://www.cyberlink.com/cinema/ati/h264_decoder/enu/index.jsp

Make sure to restart Sage after the
install.

George

-----Original Message-----

From: Scott Gould

[mailto:sgould06@gmail.com

]

Sent: Thursday, May 10, 2007 6:23 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Hi George.

Still no deal. I tried playing a

variety of
files.
None of

debug file for you. I also played some MPEG2 files AOK, so you would see
 thos show up in the log also.

players OK if played via Media Player Classic or dropped into graphedit. I

attached the graph details

Thanks,
 Scott

On 5/9/07, SageTV Support <support@sagetv.com> <<mailto:support@sagetv.com>> wrote:

Scott,

property in your Sage.properties file:

videoframe/h264_video_decoder_filter=CoreAVC
 Video Decoder

for you. Let me know if that works

and the service prior to making Just make sure to close Sage

the
above
change.

George

-----Original Message-----

From: Scott Gould

[mailto:sgould06@gmail.com]

Sent: Tuesday, May 08, 2007

5:50 AM

To: SageTV Support

Subject: Re: SageTV Support

Request

Morning George,

here ya go. The test file I

tried to
play is
called

MLBBaseball-MinnesotaTwinsatTampaBayDevilRays-6093697-0.mpg

a fresh

recording from an MPEG4

broadcast

from an

R5000 from

Dish

Network

Thanks,

Scott

On 5/7/07, SageTV Support <

support@sagetv.com

<mailto:support@sagetv.com

<mailto:support@sagetv.com > > >

wrote:

Scott,

To enable logging

close

SageTV and

the

service if

running,

then open

up your

Sage.properties

(with

notepad) file
in your
Frey
Technologies or
SageTV
folder. Add this
line to the
properties
file:
"debug_logging=TRUE"
Without
the quotes and the
word TRUE
must be
capitalized.
Then run
SageTV
and
recreate the
problem. After
you
recreate it,
you can
then
close
SageTV. Now
look for this file
in your
Frey
Technologies
or
SageTV
folder:
"sagetv_0.txt" Send
me that
file. Do
not
paste the
text, but
rather
paste
the whole log file.
I want
it as an
attachment. The
quicker
you can
reproduce the
problem the
smaller
the log
file will
be. You
can also
zip up
the log file to
shrink the
size down

considerably.

Sage creates a new log file each time you run it. It will also name the newest log file "sagetv_0.txt" and the previous log file will be named "sagetv_1.txt" and so on.

Keep this in mind as you send us the log files. Also, Sage will

create a new log file after one reaches 10 megs. So the "sagetv_0.txt" log

file is always the newest. Zipping up the log files will shrink the files

considerably if they get too big.

Also send me a copy of your system

information. Go to Setup > Help > System Information screen

and hit the Info button (defaults

to
 CTRL-I on
 your
 keyboard). A txt
 file named
 "
 SystemInfo.txt" will
 be
 created in your
 SageTV
 folder. Send me that
 file.

George

-----Original

Message-----

From: Scott Gould

[mailto:

sgould06@gmail.com <mailto:sgould06@gmail.com>

<mailto:sgould06@gmail.com

<mailto:sgould06@gmail.com> >

<mailto:sgould06@gmail.com

>]

Sent: Sunday, May

06, 2007

8:35 PM

To: SageTV Support

Subject: Re: SageTV

Support

Request

No George, only

MPEG4

recordings

from R5000

exhibit

the

problem.

Dropped in

MPEG2 stuff from

various

sources on

test

system, and

all

played AOK.

Files

that played OK

included,

MPEG2 stuff

from

various

sources,

OTA HD,

R5000 HD

&SD , and regular

MPEG2 SD

material
from
Cable.

On 5/6/07, SageTV

Support

< support@sagetv.com >
wrote:

Scott,

Use the

configuration
utility to set
the
video
playback
settings in
Sage. Go
to Setup >

Run

Configuration Wizard
>

Configure
Video
Playback.
Start with
basic and

test

things out.
Does each
setting
exhibit
the
same
problem?

Thanks,

George Oms
SageTV, LLC

support@sagetv.com

<mailto: support@sagetv.com

> <mailto: support@sagetv.com> <mailto: support@sagetv.com> >

<http://www.sagetv.com/>

-----Original
Message-----

From: Scott

Gould
[mailto:

sgould06@gmail.com
<mailto:sgould06@gmail.com> <mailto:sgould06@gmail.com>
<mailto:sgould06@gmail.com>]

Sent:

Thursday, May
03, 2007
8:11 AM

To:

support@sagetv.com
<mailto:support@sagetv.com>
<mailto:support@sagetv.com>
<mailto:support@sagetv.com> >

Subject:

SageTV
Support
Request

>SUPPORT

REQUEST

+++++

NAME: Scott

Gould

EMAIL:

sgould06@gmail.com

SOFTWARE:

SageTV

VERSION:

Version 6.1

TYPE OF

USER:

Licensed User

OS: WinXP

Pro

OS(OTHER?

):

CAPTURE

DEVICE:

Other

Capture/Tuner
Card

CAPTURE

DEVICE (
OTHER?):

R5000-VIP211
PROCESSOR:
MEMORY:
GRAPHICS

CARD:

DVD MPEG2

ENCODER:

CoreAVC

ADDITIONAL

HARDWARE:

PROVIDER: Dish
 CITY (LOCATION): NY
 SageTV Service
 TYPE: Satellite

SERVICE
 BROADCAST
 COUNTRY: USA
 SERVICE:
 SERVICE

REQUEST >+++++

+++++

DESCRIPTION: REQUEST
 MPEG4
 recorded files
 are not able to be played via Sage6.1
 Test
 scenario. Test system has CoreAVC with Halli installed, along with NVidia DVD Decoder for MPEG2.
 Recorded
 file using R5000 app directly, and added to Sage6.1 test system via Media
 Import. File identified by SAGETV as

H.264 16:9
[1080P@29.97fps](#)
 ,
 AC3/385Kbps@48kHz 5.1]

Classic
 plays
 file AOK,
 and
 Media
 Player
 Classic file
 properties
 show

Video
 (H264)
 1440x1088
 [Video]

AC3
 48000Hz 6ch
 384Kbps
 [Audio]

DVD
 Subpicture
 [Subtitle]

test
 recording
 with a .ts
 file
 extension.

attempting to
 playback
 via
 SageTV, here
 s the
 error
 message

Playback
 Error
 in
 playback.

Details:
 sage.PlaybackException:Error

(-4,0x800402170: There
was a
problem
rendering
the video

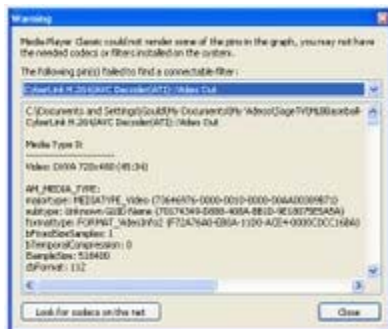
portion of
the
content for
playback.

note, in
Media
Library,
Additional
thumbnaill is not
generated for
test this
file.

4 attachments



Cyberlink h.264 trying to play R5000 H.264 via WMP.jpg
29K



Media Player Classic trying to use Cyberlink H.264 codec to play R5000 H.264.jpg
59K



Graphedit Rendering H.264 using CoreAVC.jpg
70K

Errors - Media Player Classic trying to use Cyberlink H.264 codec to play R5000 H.264.txt
23K

SageTV Support <support@sagetv.com>
To: Scott Gould <sgould06@gmail.com>

Tue, May 29, 2007 at 6:37 PM

Scott,

I heard back from one of the developers and he said it looks like CoreAVC may require a custom source filter similar to their own. So we can't do much about supporting it until they make their product available again.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]
Sent: Friday, May 25, 2007 6:43 AM
To: SageTV Support
Subject: Re: SageTV Support Request

Morning George,

I don't know of anyway to get you the CoreAVC H.264 decoder. The latest build, 1.3, which plays the most recent Dish files fine is locked on a per machine basis. I am looking t get more copies myself.

I can confirm that the cyberlink decoder CANNOT play the dish files. I have attached numerous files to attest to that.

Here is what I am sending:

Image of trying to play R5000 H.264 recording via WMP, shows no video decoder avail Image of MPC error when trying to play H.264 recording using Cyberlink h.264 decoder Log File of MPC error when trying to play H.264 recording using Cyberlink h.264 decoder Image of Graphedit Graph that successfully renders H.264 recording from R5000 using CoreAVC 1.3

Hope this info helps.

Scott

On 5/24/07, SageTV Support <support@sagetv.com> <<mailto:support@sagetv.com>>

[Quoted text hidden]

<http://www.sagetv.com/> <<http://www.sagetv.com/>>

[Quoted text hidden]

1080P@29.97fps <<mailto:1080P@29.97fps>>

[Quoted text hidden]

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>

Wed, May 30, 2007 at 10:01 AM

To: SageTV Support <support@sagetv.com>

Morning George,

So where does this leave Sage in their plans to support playing/recording H.264 feeds from R5000 devices? What can I do to assist?

Thank you,

Scott

On 5/29/07, **SageTV Support** <support@sagetv.com> wrote:

Scott,

I heard back from one of the developers and he said it looks like CoreAVC may require a custom source filter similar to their own. So we can't do much about supporting it until they make their product available again.

George

-----Original Message-----

From: Scott Gould [<mailto:sgould06@gmail.com>]

Sent: Friday, May 25, 2007 6:43 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

I don't know of anyway to get you the CoreAVC H.264 decoder. The latest build, 1.3, which plays the most recent Dish files fine is locked on a per machine basis. I am looking t get more copies myself.

I can confirm that the cyberlink decoder CANNOT play the dish files. I have attached numerous files to attest to that.

Here is what I am sending:

Image of trying to play R5000 H.264 recording via WMP, shows no video decoder avail
Image of MPC error when trying to play H.264 recording using Cyberlink h.264 decoder
Log File of MPC error when trying to play H.264 recording using Cyberlink h.264 decoder
Image of Graphedit Graph that successfully renders H.264 recording from R5000 using CoreAVC 1.3

Hope this info helps.

Scott

On 5/24/07, SageTV Support <support@sagetv.com> <<mailto:support@sagetv.com>> > wrote:

Scott,

Do you know of any legal way we can get the CoreAVC filters since they're not available for purchase form their site anymore.

And can you confirm that Cyberlink's decoder cannot playback the Dish recordings properly? (due to PAFF interlacing)

Also, can you send a screenshot of what GraphEdit looks like when playing back an H.264 file with CoreAVC?

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

Sent: Wednesday, May 23, 2007 5:03 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

Same result.

Log file attached

Note this error PAFF interlacing is not implemented

I recall some mention in the forums of this being used and issues with it and some H/264 decoders. I think I mentioned it, but in case I did not, the 1.3 version of CoreAVC plays these files fine in windows. Cyberlink H.264 does not

Thanks,

Scott

On 5/22/07, SageTV Support <support@sagetv.com>

> wrote:

Scott,

Try setting this property in your Sage.properties file:

videoframe/h264_video_decoder_filter=CyberLink H.264/AVC Decoder(ATI)

...it wasn't detecting the ATI filter specifically. Make sure that SageTV and the service is closed first before making the change.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

Sent: Sunday, May 20, 2007 11:14 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Hi George,

here ya go. I tried and failed to play one H264 file. I tried and was able to play one MPEG2 file. All of which should show up in the log.

Scott

On 5/18/07, SageTV Support <support@sagetv.com> wrote:

Scott,

Can you try 6.1.9. One of those bugs were fixed in that version. Try it with the cyberlink decoder again.
<http://www.sagetv.com/download.html>

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]
<mailto:sgould06@gmail.com>]

Sent: Friday, May 18, 2007 5:28 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George

Here ya go

On 5/17/07, SageTV Support <support@sagetv.com>

wrote:

Scott,

Can you send me the Sage.properties file

from that

session

as well?

George

-----Original Message-----

From: Scott Gould

[mailto:sgould06@gmail.com]

Sent: Wednesday, May 16, 2007 6:23 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

Still had debugging turned on, so it was

automatically

created

during my

testing. Slipped my mind. Could hvae

included it

in my

last email.

Have a nice day,

Scott

On 5/15/07, SageTV Support

<support@sagetv.com>

wrote:

Scott,

Can you get me logs of this with the

Cyberlink

decoder.

George

-----Original Message-----

From: Scott Gould [mailto:

sgould06@gmail.com]

Sent: Monday, May 14, 2007 6:32 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

No improvement inside of Sage.

Outside of

Sage,

h.264

would not

even

playback using this decoder. Tries

WMP,

MPC, and

graphedit.

None

could

show video using this graph. In

Graph Edit

and MPC,

pins

graph

could not

even be built. Reinstalled CoreAVC

and at

least

windows

will play

the

files. But of course, no luck with

Sage

yet.

Next step?

Thanks,

Scott

On 5/11/07, SageTV Support

<support@sagetv.com>

wrote:

Scott,

For some reason it doesn't

like that

decoder

filter.

Try the

Cyberlink H.264
decoders. (you will need to

remove
that
property
setting
first).

You can get it here.

http://www.cyberlink.com/cinema/ati/h264_decoder/enu/index.jsp

Make sure to restart Sage
after the
install.

George

-----Original Message-----

From: Scott Gould

[mailto:sgould06@gmail.com

]

Sent: Thursday, May 10, 2007

6:23 AM

To: SageTV Support
Subject: Re: SageTV Support

Request

Hi George.

Still no deal. I tried

playing a
variety of
files.

None of
teh

h.264 files
from the R5000 played. I

included a
debug
file for
you. I
also

played some
MPEG2 files AOK, so you

would see
thos show
up in
the log
also.

BTW, every one of the H264

files
players OK

if
played via
Media
Player
Classic or dropped into
graphedit. I

attached the
graph
details

Thanks,
Scott

On 5/9/07, SageTV Support <
support@sagetv.com
<mailto: support@sagetv.com > > wrote:

Scott,

Try this. Try

setting this
property
in your

Sage.properties
file:

videoframe/h264_video_decoder_filter=CoreAVC
Video
Decoder

Let me know if that

works
for you.

Just make sure to

close Sage
and the
service
prior

to making
the

above
change.

George

-----Original

Message-----

From: Scott Gould
[mailto:sgould06@gmail.com]
Sent: Tuesday, May

08, 2007
5:50 AM

To: SageTV Support
Subject: Re: SageTV

Support
Request

Morning George,
here ya go. The test

file I
tried to
play is
called

MLBBaseball-MinnesotaTwinsatTampaBayDevilRays-6093697-0.mpg

a fresh

recording from an

MPEG4

broadcast
from an
R5000 from
Dish
Network

Thanks,

Scott

On 5/7/07, SageTV

Support <

support@sagetv.com

<mailto:support@sagetv.com>

<mailto:support@sagetv.com> > >

wrote:

Scott,

To enable

logging

close

SageTV and
the

service if

running,

then open

up your

Sage.properties

(with

notepad) file

in your

Frey

Technologies or

SageTV
folder. Add
this
line to the
properties
file:
"debug_logging=TRUE"
Without
the quotes
and the
word TRUE
must be
capitalized.
Then run
SageTV
and
recreate the
problem. After
you
recreate it,
you can
then
close
SageTV. Now
look for
this file
in your
Frey
Technologies
or
SageTV
folder:
"sagetv_0.txt" Send
me that
file. Do
not
paste the
text, but
rather
paste
the whole
log file.
I want
it as an
attachment. The
quicker
you can
reproduce
the
problem the
smaller
the log
file will
be. You
can also
zip up
the log file

to shrink the size down considerably.

Sage creates a new log file each time you run it. It will also name the newest log file "sagetv_0.txt" and the previous log file will be named "sagetv_1.txt" and so on. Keep this in mind as you send us the log files. Also, Sage will create a new log file after one reaches 10 megs. So the "sagetv_0.txt" log file is always the newest. Zipping up the log files will shrink the files considerably if they get too big.

Also send me a copy of your

system information. Go to Setup > Help > System Information screen and hit the Info button (defaults to CTRL-I on your keyboard). A txt file named "SystemInfo.txt" will be created in your SageTV folder. Send me that file.

George

-----Original Message-----

From: Scott

Gould
 [mailto:sgould06@gmail.com <mailto:sgould06@gmail.com> >
 <mailto:sgould06@gmail.com> >
 <mailto:sgould06@gmail.com> >
 <mailto:sgould06@gmail.com>]

Sent:

Sunday, May
 06, 2007
 8:35 PM

To: SageTV

Support

Subject: Re:

SageTV
 Support
 Request

No George,

only
 MPEG4
 recordings
 from R5000
 exhibit

the problem.
 Dropped in MPEG2 stuff
 from various sources on test system, and all played AOK. Files that played OK included, MPEG2 stuff from various sources, OTA HD, R5000 HD &SD , and regular MPEG2 SD material from Cable.

On 5/6/07,
 SageTV Support
 < support@sagetv.com >
 wrote:

Scott,
 Use the configuration utility to set the video playback settings in Sage. Go to Setup > Run Configuration Wizard > Configure Video Playback. Start with

basic and
test
things out.
Does each
setting
exhibit
the
same
problem?

Thanks,

George Oms

SageTV, LLC

support@sagetv.com

<mailto: support@sagetv.com

<mailto:support@sagetv.com>

<mailto:support@sagetv.com> <mailto: support@sagetv.com> >

<http://www.sagetv.com/> <<http://www.sagetv.com/>>

-----Original
Message-----

From: Scott
Gould

[mailto:

sgould06@gmail.com

<mailto: sgould06@gmail.com> <mailto: sgould06@gmail.com>

<mailto: sgould06@gmail.com>

]

Sent:

Thursday, May
03, 2007
8:11 AM

To:

support@sagetv.com

<mailto:support@sagetv.com>

<mailto: support@sagetv.com

<mailto:support@sagetv.com>

<mailto:support@sagetv.com> >

Subject:

SageTV
Support
Request

>SUPPORT

REQUEST

+++++

NAME: Scott
Gould

EMAIL:
sgould06@gmail.com

SOFTWARE:
SageTV

VERSION:
Version 6.1

OF TYPE
USER:
Licensed User

WinXP OS:
Pro OS(

OTHER?
):

CAPTURE
DEVICE:
Other
Capture/Tuner
Card
CAPTURE
DEVICE (
OTHER?):

R5000-VIP211

PROCESSOR:

MEMORY:

GRAPHICS
CARD: DVD

MPEG2
ENCODER:
CoreAVC

ADDITIONAL
HARDWARE:

SERVICE
PROVIDER:
Dish

BROADCAST
CITY
(LOCATION):
NY

COUNTRY: USA

SERVICE:
SageTV
Service

SERVICE
TYPE:
Satellite

>+++++
REQUEST

+++++

REQUEST
DESCRIPTION:
MPEG4
recorded
files
are not
able to be
played
via

Sage6.1

Test

scenario. Test
system
has
CoreAVC with
Halli
installed, along
with

NVidia DVD
Decoder
for
MPEG2.

Recorded
file using
R5000
app
directly, and
added to
Sage6.1
test

system via

Media

Import. File

identified by
SAGETV as

MPEG2-TS[

H.264 16:9

1080P@29.97fps <mailto:1080P@29.97fps>

,
AC3/385Kbps@48kHz 5.1]

Media Player

Classic

plays

file AOK,
and

Media
Player

Classic file

properties

show

Video: MPEG4

Video

(H264)

1440x1088

[Video]

Audio: Dolby

AC3

48000Hz 6ch

384Kbps

[Audio]

Subtitle:

DVD

Subpicture

[Subtitle]

This

is a

test

recording

with a .ts
file

extension.

When

attempting to
playback
via

SageTV, here
s the
error
message

There was a
Playback
Error
in
playback.

Details:

sage.PlaybackException:Error
(-4,0x800402170: There
was a
problem
rendering
the

video
portion of
the
content for
playback.

Additional
note, in
Media
Library,
thumbnaill is not
generated for
test this

file.

SageTV Support <support@sagetv.com>

Thu, May 31, 2007 at 5:26 PM

To: Scott Gould <sgould06@gmail.com>

Scott,

The developers are aware of this and will be looking into possible solutions for this.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

[Quoted text hidden]

<mailto:support@sagetv.com <mailto:support@sagetv.com> >

[Quoted text hidden]

<mailto:support@sagetv.com> > wrote:

Scott,

Can you try 6.1.9. One of those bugs were

fixed in
that

version. Try

it with

the cyberlink decoder again.

<http://www.sagetv.com/download.html>

George

-----Original Message-----

From: Scott Gould [mailto:

sgould06@gmail.com

<mailto:sgould06@gmail.com>]

Sent: Friday, May 18, 2007 5:28 AM
To: SageTV Support
Subject: Re: SageTV Support Request

Morning George

Here ya go

On 5/17/07, SageTV Support <support@sagetv.com> <<mailto:support@sagetv.com>> >
wrote:

Scott,

[Quoted text hidden]

sgould06@gmail.com <<mailto:sgould06@gmail.com>> >

[Quoted text hidden]

[Quoted text hidden]

Scott Gould <sgould06@gmail.com>
To: SageTV Support <support@sagetv.com>

Fri, Jun 1, 2007 at 9:24 AM

George,

There are several people on the forums that are spending their time working on this. Will someone from Sage share this information with them?

Scott

On 5/31/07, **SageTV Support** <support@sagetv.com> wrote:
Scott,

The developers are aware of this and will be looking into possible solutions for this.

George

-----Original Message-----

From: Scott Gould [<mailto:sgould06@gmail.com>]
Sent: Wednesday, May 30, 2007 7:02 AM
To: SageTV Support
Subject: Re: SageTV Support Request

Morning George,

So where does this leave Sage in their plans to support playing/recording H.264 feeds from R5000 devices? What can I do to assist?

Thank you,

Scott

On 5/29/07, SageTV Support <support@sagetv.com> wrote:

Scott,

I heard back from one of the developers and he said it looks like CoreAVC may require a custom source filter similar to their own. So we can't do much about supporting it until they make their product available again.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

Sent: Friday, May 25, 2007 6:43 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

I don't know of anyway to get you the CoreAVC H.264 decoder. The latest build, 1.3, which plays the most recent Dish files fine is locked on a per machine basis. I am looking t get more copies myself.

I can confirm that the cyberlink decoder CANNOT play the dish files. I have attached numerous files to attest to that.

Here is what I am sending:

Image of trying to play R5000 H.264 recording via WMP, shows no video decoder avail
Image of MPC error when trying to play H.264 recording using Cyberlink h.264 decoder
Log File of MPC error when trying to play H.264 recording using Cyberlink h.264 decoder
Image of Graphedit Graph that successfully renders H.264 recording from R5000 using CoreAVC 1.3

Hope this info helps.

Scott

On 5/24/07, SageTV Support <support@sagetv.com> wrote:

Scott,

Do you know of any legal way we can get the CoreAVC filters since they're

not available for purchase from their site anymore.

the
Dish
And can you confirm that Cyberlink's decoder cannot playback
recordings properly? (due to PAFF interlacing)

when
playing
Also, can you send a screenshot of what GraphEdit looks like
back an H.264 file with CoreAVC?

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]

Sent: Wednesday, May 23, 2007 5:03 AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

Same result.

Log file attached

Note this error PAFF interlacing is not implemented

issues
I recall some mention in the forums of this being used and

with it
and some H/264 decoders. I think I mentioned it, but in
case I did
not, the
1.3 version of CoreAVC plays these files fine in windows.

Cyberlink
H.264
does not

Thanks,

Scott

On 5/22/07, SageTV Support <support@sagetv.com>
<mailto:support@sagetv.com> <mailto:support@sagetv.com> >
> wrote:

Scott,

file:
Try setting this property in your Sage.properties

H.264/AVC
videoframe/h264_video_decoder_filter=CyberLink
Decoder(ATI)

...it wasn't detecting the ATI filter specifically.

Make
sure that
SageTV
and the service is closed first before making the
change.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]
Sent: Sunday, May 20, 2007 11:14 AM
To: SageTV Support
Subject: Re: SageTV Support Request

Hi George,

here ya go. I tried and failed to play one H264
file. I
tried and
was able
to play one MPEG2 file. All of which should show up
in the
log.

Scott

On 5/18/07, SageTV Support <support@sagetv.com> wrote:

Scott,

Can you try 6.1.9. One of those bugs were
fixed in
that
version. Try
it with
the cyberlink decoder again.
<http://www.sagetv.com/download.html>

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]
<mailto:sgould06@gmail.com>]
Sent: Friday, May 18, 2007 5:28 AM
To: SageTV Support
Subject: Re: SageTV Support Request

Morning George

Here ya go

On 5/17/07, SageTV Support <support@sagetv.com> wrote:

Scott,

Can you send me the Sage.properties

file

from that
session
as well?

George

-----Original Message-----

From: Scott Gould

[mailto:sgould06@gmail.com]

Sent: Wednesday, May 16, 2007 6:23

AM

To: SageTV Support

Subject: Re: SageTV Support Request

Morning George,

Still had debugging turned on, so it

was

automatically
created
during my
testing. Slipped my mind. Could

have

included it
in my
last email.

Have a nice day,
Scott

On 5/15/07, SageTV Support

<support@sagetv.com>

wrote:

Scott,

Can you get me logs of this

with the

Cyberlink
decoder.

George

-----Original Message-----

From: Scott Gould [mailto:

sgould06@gmail.com]

Sent: Monday, May 14, 2007

6:32 AM

To: SageTV Support

Subject: Re: SageTV Support

Request

Morning George,

No improvement inside of

Sage.

Outside of Sage,

h.264

would not even

playback using this decoder.

Tries

WMP,

MPC, and

graphedit.

None

could

show video using this graph.

In

Graph Edit

and MPC,

pins

graph

could not

even be built. Reinstalled

CoreAVC

and at

least

windows

will play

the

files. But of course, no

luck with

Sage

yet.

Next step?

Thanks,

Scott

On 5/11/07, SageTV Support

support@sagetv.com >

wrote:

Scott,

For some reason it

doesn't

like that

decoder

filter.

Try the

Cyberlink H.264

decoders. (you will

need to
remove
that
property
setting
first).

You can get it here.

http://www.cyberlink.com/cinema/ati/h264_decoder/enu/index.jsp

Sage
after the
install.
Make sure to restart

George

-----Original

Message-----

From: Scott Gould

[mailto:sgould06@gmail.com]

Sent: Thursday, May

10, 2007
6:23 AM

To: SageTV Support
Subject: Re: SageTV

Support
Request

Hi George.

Still no deal. I

tried
playing a
variety of
files.
None of
teh
h.264 files
from the R5000

played. I
included a
debug
file for
you. I
also
played some
MPEG2 files AOK, so

you
would see
thos show
up in
the log
also.

the H264 files
 players OK if
 played via Media Player
 Classic or dropped
 into graphedit. I

attached the graph details

Thanks,

Scott

Support <

On 5/9/07, SageTV

support@sagetv.com

<mailto:support@sagetv.com> >

wrote:

Scott,

Try this.

Try

setting this property in your

Sage.properties file:

videoframe/h264_video_decoder_filter=CoreAVC
 Video Decoder

Let me know

if that works for you.

Just make

sure to close Sage and the service prior to making the

above
change.

George

-----Original
Message-----

From: Scott

Gould

[mailto:sgould06@gmail.com]

Sent:

Tuesday, May
08, 2007
5:50 AM

To: SageTV

Support

Subject: Re:

SageTV
Support
Request

Morning

George,

here ya go.

The test
file I

tried to
play is
called

MLBBaseball-MinnesotaTwinsatTampaBayDevilRays-6093697-0.mpg
a fresh

recording

from an

MPEG4

broadcast

from an

R5000 from

Dish

Network

Thanks,

Scott

On 5/7/07,

SageTV

Support <

support@sagetv.com

<mailto:support@sagetv.com>

<mailto:support@sagetv.com>

<mailto:support@sagetv.com > > >
wrote:

Scott,

To

enable logging
close SageTV and the service if running, then open up your

Sage.properties (with notepad) file in your Frey

Technologies or SageTV

folder. Add this line to the properties file:

"debug_logging=TRUE"
Without the

quotes and the word TRUE must be

capitalized. Then run SageTV and

recreate the problem. After you

recreate it, you can then close

SageTV. Now look

for this file in your Frey

Technologies or SageTV

folder:

"sagetv_0.txt" Send
me that
file. Do
not

paste the
text, but
rather
paste
the

whole
log file.

I want
it as an

attachment. The
quicker
you can

reproduce
the

problem the
smaller
the log
file will

be. You
can also
zip up
the

log file
to

shrink the
size down
considerably.

Sage

creates

a new
log file
each

time you
run it. It
will

also name
the

newest log
file

"sagetv_0.txt" and
the
previous log
file

will be
named

"sagetv_1.txt" and
so on.

Keep this

in mind
as you
send us
the log
files.

Also, Sage
will
create a new
log
file after
one
reaches 10
megs. So
the

"sagetv_0.txt" log
file is
always
the
newest.
Zipping up the
log
files will

shrink the
files
considerably if
they get
too big.

Also
send me
a copy
of your
system
information. Go
to Setup
> Help >
System

Information
screen
and hit
the Info
button
(defaults
to
CTRL-I on
your

keyboard). A
txt
file named
"
SystemInfo.txt" will
be
created in your

SageTV

folder. Send me that file.

George

-----Original Message-----

From: Scott Gould [mailto:sgould06@gmail.com]
<<mailto:sgould06@gmail.com>> <<mailto:sgould06@gmail.com>> >
<<mailto:sgould06@gmail.com>> >
<<mailto:sgould06@gmail.com>> >
<<mailto:sgould06@gmail.com>> >
>]

Sent: Sunday, May 06, 2007 8:35 PM

To:

SageTV Support

Subject: Re: SageTV Support Request

No

George, only MPEG4 recordings from R5000 exhibit the problem. Dropped in MPEG2 stuff from various sources on test system, and all played AOK.

played
OK
included,
MPEG2 stuff
from
various
sources,
OTA HD,
R5000 HD
&SD
, and
regular
MPEG2 SD
material
from
Cable.

Files
that

On
5/6/07,
SageTV
Support
< support@sagetv.com >
wrote:

Scott,

Use
the
configuration
utility to set
the
video
playback
settings in

Sage. Go
to
Setup >
Run
Configuration Wizard
>
Configure
Video
Playback.

Start with
basic and
test
things out.

Does each
setting
exhibit
the
same

problem?

Thanks,

George Oms

SageTV, LLC

support@sagetv.com

<mailto: support@sagetv.com

>support@sagetv.com>

<mailto: support@sagetv.com

> <mailto: support@sagetv.com

> support@sagetv.com <mailto: support@sagetv.com

> <mailto: support@sagetv.com

-----Original
Message-----

From: Scott
Gould

[mailto:

sgould06@gmail.com

<mailto: sgould06@gmail.com

> <mailto: sgould06@gmail.com

> sgould06@gmail.com <mailto: sgould06@gmail.com

]

Sent:

Thursday, May

03, 2007

8:11 AM

To:

support@sagetv.com

<mailto: support@sagetv.com

> <mailto: support@sagetv.com

> <mailto: support@sagetv.com

> <mailto: support@sagetv.com

> <mailto: support@sagetv.com

Subject:

SageTV

Support

Request

>SUPPORT
REQUEST

+++++

NAME: Scott
Gould

EMAIL:
sgould06@gmail.com

SOFTWARE:
SageTV

VERSION:
Version 6.1

TYPE
OF
USER:
Licensed User

OS:
WinXP
Pro

OS(
OTHER?
):

CAPTURE
DEVICE:
Other
Capture/Tuner
Card
CAPTURE
DEVICE (
OTHER?):

R5000-VIP211

PROCESSOR:

MEMORY:

GRAPHICS
CARD:

DVD
MPEG2
ENCODER:
CoreAVC

ADDITIONAL
HARDWARE:

SERVICE
PROVIDER:
Dish

BROADCAST
CITY
(LOCATION):
NY

COUNTRY: USA

SERVICE:
SageTV
Service

SERVICE
TYPE:
Satellite

>+++++
REQUEST

+++++

REQUEST
DESCRIPTION:
MPEG4
recorded
files
are not
able to be
played
via

Sage6.1

Test

scenario. Test
system
has
CoreAVC with
Halli
installed,
with

along

NVidia DVD
Decoder
for
MPEG2.

Recorded
file using
R5000
app
directly, and
added to
Sage6.1
test

system via

Media
Import. File
identified by
SAGETV as

MPEG2-TS[
H.264 16:9
1080P@29.97fps <mailto:1080P@29.97fps >
,
AC3/385Kbps@48kHz

5.1]

Media Player
Classic
plays
file AOK,
and
Media
Player
Classic file

properties
show

Video: MPEG4
Video
(H264)
1440x1088
[Video]

Audio: Dolby
AC3
48000Hz 6ch
384Kbps
[Audio]

Subtitle:
DVD
Subpicture
[Subtitle]

This
is a

test
recording
with a .ts
file
extension.

When
attempting to
playback
via
SageTV, here
s the
error
message

There was a
Playback
Error
in
playback.

Details:
sage.PlaybackException:Error
(-4,0x800402170: There
was a
problem

rendering
the
video
portion of
the
content for
playback.

Additional
note, in
Media
Library,
thumbnaill is not
generated

for
this
file.
test

SageTV Support <support@sagetv.com>

Tue, Jun 5, 2007 at 5:48 PM

To: Scott Gould <sgould06@gmail.com>

Scott,

The developers are aware of that. I'm just not sure what they need to tell them at this time.

George

-----Original Message-----

From: Scott Gould [<mailto:sgould06@gmail.com>]

[Quoted text hidden]

&SD
, and
regular
MPEG2 SD
material
from
Cable.

On
5/6/07,
SageTV
Support

< support@sagetv.com >
wrote:

Scott,

[Quoted text hidden]

support@sagetv.com
<mailto:

support@sagetv.com
<mailto:support@sagetv.com>
<mailto:support@sagetv.com>
<mailto:support@sagetv.com> <mailto:
support@sagetv.com <mailto:support@sagetv.com > > >

<http://www.sagetv.com/>
<<http://www.sagetv.com/>>

-----Original
Message-----

From: Scott
Gould

[mailto:
sgould06@gmail.com

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<mailto:sgould06@gmail.com>
<mailto:sgould06@gmail.com <mailto:sgould06@gmail.com > >
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<mailto:support@sagetv.com> >

[Quoted text hidden]
